CSE471

Quiz 2

RAK Travels wants to introduce an online ticketing system for their bus service.

Below is the description.

For a passenger to reserve tickets he must login to the system after he has registered himself filling in the required details. He will then select his boarding place and destination, date and the preferred time to travel; only then he can view the availability of seats and reserve if he wants. Payment is mandatory and can be done through credit card or BKash. A soft copy of the ticket will be generated for the customer. He can also cancel reservation. Cancellation will return partial amount to none depending on how early it will be done. A receipt will be generated and he must come to a counter to claim the money with it as auto refund will not be included for now.

A customer can buy tickets using his phone too. People who have used RAK Travels to travel will get SMS notifications for any customer related occurrence.